

**MAYERDALE CREMATORY, Inc.**  
Newark, Delaware  
**POLICIES, PROCEDURES AND REQUIREMENTS**

The cremation, processing and disposition of the remains of the decedent shall be performed in accordance with all governing laws, and the policies, procedures and requirements of Mayerdale Crematory and the designated Funeral Home. This document describes many of the policies and requirements of Mayerdale Crematory and is incorporated in our Cremation Authorization Form. We suggest you take the time to read this document carefully before executing the Cremation Authorization Form.

**REQUIREMENTS FOR CREMATION**

Cremation will take place only after all the following conditions have been met:

- 1) Any scheduled ceremonies or viewings have been completed.
- 2) Civil and medical authorities have issued all required permits.
- 3) All necessary authorizations have been obtained, and no objections have been raised.

**CASKETS/CONTAINERS**

Mayerdale Crematory requires either a casket or an alternative (cremation) container for cremation. All caskets and alternative containers must meet the following standards: 1) be composed of materials suitable for cremation; 2) be able to be closed to provide a complete covering for the human remains; 3) be resistant to leakage or spillage; 4) be sufficient for handling with ease; and 5) be able to provide protection for the health and safety of crematory personnel. Metal caskets will not be accepted for cremation.

Mayerdale Crematory is authorized to inspect the casket or alternative container, including opening it if necessary. In the event there is leakage or damage, Mayerdale Crematory may contact the Authorizing Agent(s) directly for instructions. Mayerdale Crematory reserves the right to open the casket or alternative container to verify the identity of the decedent. Many caskets that are comprised primarily of combustible material also contain some exterior parts, e.g., decorative handles or rails that are not combustible and that may cause damage to the cremation equipment. Mayerdale Crematory, at its sole discretion, reserves the right to remove these non-combustible materials prior to cremation and to discard them with similar materials from other cremations and other refuse in a non-recoverable manner.

**PACEMAKERS, PROSTHESES AND RADIOACTIVE DEVICES**

Pacemakers and prostheses, as well as any other mechanical or radioactive devices or implants in the decedent, may create a hazardous condition when placed in the cremation chamber. It is imperative that pacemakers and radioactive devices be removed prior to cremation. If the designated Funeral Home is not notified about such devices and implants, and not instructed to remove them, then the Authorizing Agent(s) will be responsible for any damages caused to Mayerdale Crematory or crematory personnel by such devices or implants.

**THE CREMATION PROCESS**

All cremations are performed individually. Mayerdale Crematory will only place the human remains of one individual in the cremation chamber at a time. Cremation is performed by placing the decedent in a casket or other container and then placing the casket or container into a cremation chamber or retort, where they are subjected to intense heat and flame. During the cremation process, it may be necessary to open the cremation chamber and reposition the decedent in order to facilitate a complete and thorough cremation. Through the use of a suitable fuel, incineration of the container and contents is accomplished and all substances are consumed or driven off except bone fragments (calcium compounds) and metal (including dental gold and silver and other non-human material) as the temperature is not sufficient to consume them.

Due to the nature of the cremation process, any personal possessions or valuable materials (such as dental gold, jewelry, any body prosthesis or dental bridgework) that are left with the decedent and not removed from the casket or container prior to cremation will be destroyed or, if not destroyed, will be disposed of by Mayerdale Crematory in a non-recoverable manner.

Following a cooling period, the cremated remains, which will normally weigh several pounds in the case of an average-sized adult, are then swept or raked from the cremation chamber. Mayerdale Crematory makes a diligent effort to remove all of the cremated remains from the cremation chamber, but it is impossible to remove all of them, as some dust and other residue from the process are always left behind. In addition, while every effort will be made to avoid commingling, inadvertent or incidental commingling of minute particles of cremated remains from the residue of previous cremations is a possibility.

After the cremated remains are removed from the cremation chamber, all non-combustible materials (insofar as possible), such as bridgework, and materials from the casket or container, such as hinges, latches, nails, etc. will be separated and removed from the human bone fragments by visible or magnetic selection and will be disposed of by Mayerdale Crematory with similar materials from other cremations in a non-recoverable manner. There is a possibility that particles of the processed cremated remains may remain affixed to such non-combustible materials. The Crematory is authorized to dispose of these non-combustible materials (including bridgework and internal prosthetics) with similar materials from other cremations in a non-recoverable manner, so that only the human bone fragments will remain. The Crematory contracts with a third party to recycle and/or dispose of devices and similar materials. Any revenue generated from disposal of materials is donated to charitable organization(s) designated by the Crematory.

When the cremated remains are removed from the cremation chamber, the skeletal remains often contain recognizable bone fragments. Unless otherwise specified, after the bone fragments have been separated from the other material, they will then be mechanically processed (pulverized). This process of crushing or grinding may cause incidental commingling of the remains with the residue from the processing of previously cremated remains. These granulated particles of unidentifiable dimensions will be virtually unrecognizable as human remains. The color of the cremated remains may range from white to black and is normally dependent upon the type of container/casket used for cremation.

**URNS/CONTAINERS**

After the cremated remains have been processed, they will be placed in the designated urn or container. Mayerdale Crematory will make a diligent effort to put all of the cremated remains in the urn or container, with the exception of dust or other residue that may remain on the processing equipment. In the event the urn or container provided is insufficient to accommodate all of the cremated remains, the excess will be placed in a separate receptacle. The separate receptacle will be kept with the primary receptacle and handled according to the disposition instructions on the Cremation Authorization Form. Mayerdale Crematory requires that all urns or containers provided be appropriate for shipping or permanent storage, and that in case of an adult, it is recommended that the urn or container be a minimum size of 200 cubic inches. If such an urn or container is not provided for the cremated remains, then Mayerdale Crematory will place the cremated remains in a container designed for shipping or permanent storage.

**FINAL DISPOSITION**

Cremation is NOT final disposition, nor is placing the cremated remains in storage at the designated Funeral Home final disposition. The cremation process simply reduces the decedent's body to cremated remains. Some provision must be made for the final disposition of these cremated remains. Therefore, Mayerdale Crematory requires that arrangements for final disposition be made at the time that the cremation arrangements are made and that the Cremation Authorization Form is completed.

If the final disposition of the cremated remains has not been completed within 30 days of the cremation, then the Funeral Home shall be authorized to arrange for the final disposition of the cremated remains in any manner permitted by law.

**LIMITATIONS OF LIABILITY**

The obligations of Mayerdale Crematory shall be limited to the cremation of the decedent and the disposition of the decedent's cremated remains as authorized on the Cremation Authorization Form. No warranties, expressed or implied, are made and damages shall be limited to the amount of the cremation fee paid.